

A letter from John Gallagher



John Gallagher

Have you seen the new face of Suncor at the intersection of Brighton Boulevard and York Street?

I couldn't be more proud of our new

Refinery Business Center, which opened in December 2012.

We showed it off at an open house for employees and their families in May, and we also invited politicians, neighbors and other community members to come by earlier in the year. We received many positive comments at both events.

The building is good for our people and our community in a number of ways:

- **It confirms Suncor's commitment to operational excellence.** One of the pillars of this commitment includes a good working environment. This building meets safety requirements to move non-essential personnel away from operations. And the smiles on our employees' faces demonstrate pride in their new office space.
- **The building brings together about 260 people** who were scattered in various locations at the refinery. This building supports improved teamwork, with key working groups located near each other. We also have the flexibility to add a centralized control room in the future. Since we're now some distance from the plant, leadership will make it a priority to be visible in both locations.
- **The structure is built to LEED (Leadership in Energy and Environmental Design) standards.** This means it was constructed with a reduced environmental footprint, and is

designed to be healthier and safer for its occupants. Features include sensors that automatically adjust lighting during bright days and off hours, a design that allows daylight throughout the building, and landscaping that needs less water.

- **It brightens – and boosts – the community,** with roadway, drainage and landscaping improvements. Beyond the aesthetics, the building construction provided a boost to the Commerce City economy.

We began talking about this facility nearly four years ago. It was completed in just one year within our very tight schedule. I'd like to thank the Commerce City government for its support, as well as our project team, construction partners and employees for a smooth transition into the new building.

Suncor's Refinery Business Center is a space we will enjoy for a long time. We hope the community likes the new look.

Sincerely,
John Gallagher
vice president, refining U.S.

Colorado delegation builds bridges between countries



From left, Jamie Caton and Ladan Amirazizi of the Denver Canadian Consulate join Consul General Marcy Grossman and Colorado Governor John Hickenlooper for a photo with a Royal Canadian Mounted Police officer during the March 2013 trade mission to Alberta, Canada. To the Governor's right are Sandi Moilanen and Stephanie Garnica from the Colorado Office of Economic Development and International Trade, which co-sponsored the trip promoting economic ties between Colorado and Alberta.

"Best mission ever!" That's what some participants are calling a recent trade mission that brought together Colorado Governor John Hickenlooper and other government, business and industry leaders from the state with counterparts in Alberta.

The trade mission was a joint effort between the Consulate General of Canada in Denver, which works to strengthen trade and economic ties and Canada-U.S. relations, and the Colorado Office of Economic Development and International Trade. With a presence in both Colorado and Alberta, Suncor was also involved.

The trip was designed for leaders to better understand the shared economies of the two countries. Canada – and specifically the province of Alberta – is Colorado's number one trading partner. Denver and Calgary are similar in terms of size, feel and concentration of energy business.

The 35 delegates met with representatives of the Calgary, Edmonton and Fort McMurray business communities, industry associations and environmental groups. A number of these groups singled out Suncor as a company that demonstrates environmental leadership, particularly on land reclamation.

The trip included a tour of Suncor's Oil Sands facilities, and a meeting with Suncor president and CEO Steve Williams. Some delegates were surprised to learn of the extent of innovation and environmental considerations that go into today's oil sands operations.

"The trip exceeded our expectations," says Marcy Grossman, Consul General for the Canadian Consulate General. "Beyond showing just how interconnected the economies are between Colorado and Alberta, the trip also elevated awareness of Suncor's size and presence."

"I was proud to be part of this important mission," says John Gallagher, VP refining at Suncor's Commerce City refinery, who spent 17 years at Oil Sands. "It was a great opportunity to show some key people from Colorado my home [Suncor] in my former home [Canada]. We've opened communications channels that will be good for the economies in both countries."

Employee events connect families with our business

Employees and their families are among our most important stakeholders.

Two special occasions recently brought Colorado employees and their families together to learn about the business and to enjoy some wholesome fun.

Denver office kids get to work
For Bring Your Kids to Work Day April 25, 22 children from pre-school to high school settled into Suncor's downtown Denver office to learn the business – from Oil Sands operations to delivering the products we refine here in Colorado from locally sourced crudes.

Through demonstrations and hands-on projects, the children learned about the extraction process, the basic chemistry of the refining process and how we deliver products to customers.

"We reached out to our children to teach them about the real world, and they embraced it," said Kelley Hinchman, fuels quality analyst.

Refinery business office hosts family open house
In early May, the Commerce City Refinery Leadership Team hosted an open house for employees and their families at the new Refinery Business Center.



Refinery operator Michael Martinez, Jr. and his children enjoy carnival games at the Refinery Business Center Employee & Family Open House.

Nearly 200 guests enjoyed fun, food and friendship while becoming familiar with the refinery's new state-of-the-art office building.

"Working in the new Refinery Business Center has created a great sense of pride among our employees," says John Gallagher, VP refining. "You could see it

in their smiles as they guided their families around the facility."

Events such as Bring Your Kids to Work Day and the family open house are more than notations on our employees' calendars. They are significant occasions to engage some of our most important stakeholders in our work.

Community investment spotlight: Tortillas for Tepeyac



Commerce City Mayor Sean Ford shows off a tortilla he rolled at a fundraiser for Clínica Tepeyac, a nonprofit community health center in Commerce City that offers health care for under-served families in nearby neighborhoods and the greater Denver metropolitan area. Mayor Ford was joined at the skillet by other 'celebrity' tortilla rollers including Suncor's John Gallagher and business and community leaders.

A \$25,000 grant from Suncor is helping support three of the organization's 2013 fundraisers: Tortillas for Tepeyac, the Adelante 5K race through the Globeville neighborhood adjacent to Suncor's refinery, and the annual Fiesta.

Mayor Ford said, "I may be competing for the Golden Rolling Pin award for making the best tortilla today, but we all win by supporting Clínica Tepeyac."

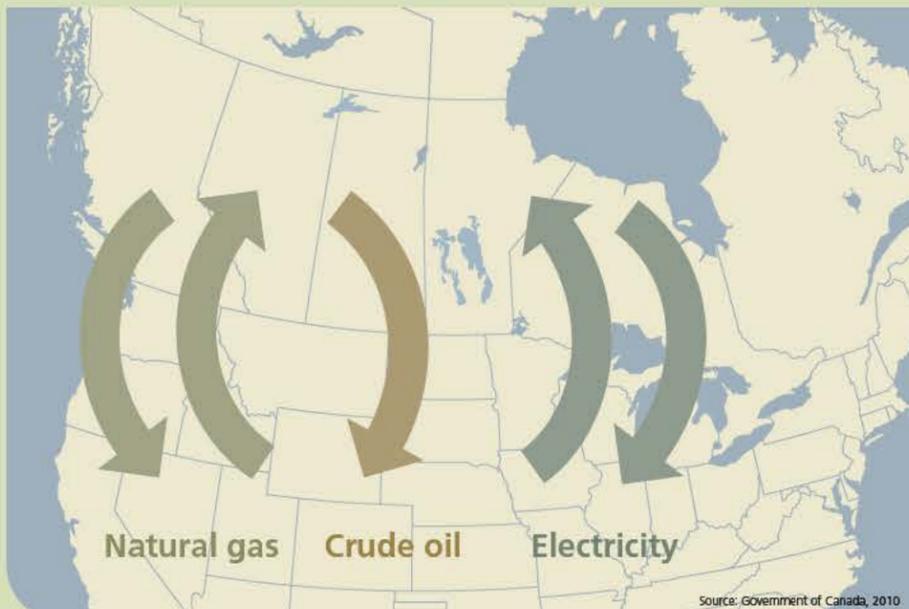
"Our partnership with the clinic demonstrates Suncor's commitment to fostering strong and healthy families, which in turn strengthens our neighboring communities," says Lisha Burnett, sustainability & communications manager.

Exploring Canada and the U.S.'s energy trading relationship

Suncor's Oil Sands Question and Response (OSQAR) discusses various issues facing the development of the Canadian oil sands. The following is a condensed reprint of an issue which explores the energy trading relationship between the United States and Canada.

With claims of impending U.S. energy self-sufficiency, people may wonder if Canada still has a role in providing its southern neighbour with energy resources from the oil sands. Upon a closer look, it appears it does! Take crude oil for example:

- U.S. imports of Canadian crude hit record levels during the first eight months of 2012
- Canada accounted for approximately 25 per cent of U.S. crude oil imports in 2011, averaging 2.2 million barrels per day
- Canada is the largest foreign oil supplier to the U.S.



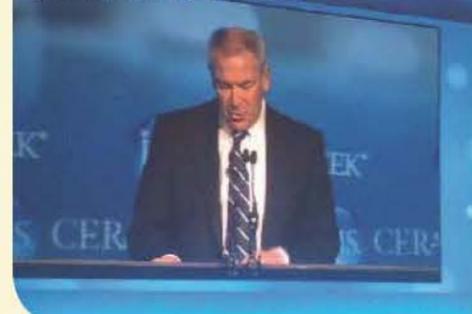
- Canada accounts for a growing share of total gross U.S. imports, while the total amount of crude purchased by the U.S. from other foreign suppliers is falling.

Further solidifying the relationship, the countries also share some integrated infrastructure, such as interconnected power grids, cross-border electricity markets and reliability entities, jointly

owned energy assets, an integrated pipeline network and numerous trading-point benchmarks.

U.S.-based energy research firm IHS also predicts that significant growth in domestic oil production will not dampen the need for oil imports, including product from the Canadian oil sands.

Steve builds bridges at CERAWeek



The bridge to a positive energy future means greater co-operation, collaboration and conversations, rather than confrontations. This was the message from Steve Williams, Suncor's president and CEO, in his keynote address earlier this year to IHS CERAWeek 2013 in Houston, Texas.

The theme of Steve's speech was bridge building to get to a shared energy future. He addressed hot-button issues, including the New American energy map, market access and getting past the polarizing debates about energy and infrastructure development. His remarks focused on identifying the positive impacts that energy has, and how a strong energy partnership benefits both Canada and the United States. Continuous improvement, innovation and collaboration, he noted, are key to our future success.

Steve's speech also emphasized the value the oil sands provide in meeting energy demand as global energy demand continues to grow.

CERAWeek is considered one of the most prestigious annual meetings of the global energy industry.

2013 Suncor Report on Sustainability coming soon

The world we create energy in is the same world we create energy for – and Suncor wants to help make that world more sustainable.

We pursue a triple bottom line vision of sustainability. This means that we develop our valuable natural resources in a way that delivers economic prosperity, improves social well-being and creates a healthy environment for today and tomorrow.

Every day we work to improve our performance and consistently raise the bar. It's through our annual Report on Sustainability, which is slated for release in July 2013, that we are able to share with you the progress we've made, the challenges we face and how we can work together to overcome these hurdles.

We know that when it comes to creating the energy that sustains our world and the people who share it, we all have different perspectives. But we also know that the best conversations start when we listen to other points of view. That's why we continue to provide our report in a format that is interactive – because it's only when we all share in the sustainability discussion that we reach the best solutions.

We recognize our sustainability journey is far from complete. But we're determined to build on our experience, focus on continuous improvement, and ultimately, create energy for a better world.

To read more about Suncor's sustainability journey, check out our 2013 Report on Sustainability, available on our website in July.



The Walrus talks energy

While the walrus isn't an animal native to Suncor's operating areas, this iconic creature is now a part of Suncor's energy story.

For the next two years, Suncor and The Walrus Foundation will deliver The Walrus Talks Energy series. Each event in the series will feature eight high-profile speakers from diverse backgrounds providing thought-provoking ideas and unique perspectives on the future of energy. Each speaker has seven minutes to deliver their topic, providing a wide range of views.

Suncor's Oil Sands Question and Response (OSQAR) blog is a natural fit to continue to drive the Walrus Talks Energy partnership, as it already provides a unique perspective on oil sands and energy development.

The talk series began on April 4 with the first event in Toronto, Ont. The four-part series will take place in different cities across Canada throughout 2013 and 2014.



Have you met OSQAR? You should!



We've heard from friends, colleagues and stakeholders that they want more information about oil sands and the industry's performance. OSQAR (Oil Sands Question and Response) is an e-newsletter and blog created by Suncor to inform and expand constructive conversation about energy demands and oil sands development.

Each weekly post reflects topics on the energy industry such as environmental impact, tailings management and reclamation, water management and the social and economic implications of oil sands development.

OSQAR is unique from a corporate perspective in that each edition is written in a less formal style, uses humor, and 'steps out' on a range of topics that some may consider controversial.

Sign up today to meet OSQAR at <http://osqar.suncor.com> and join the conversation.

Don't miss out on our new mobile app. Download it from your app store today.

Sign up at www.suncor.com/emailalerts to be notified when new *In Your Community* newsletters are available online



150 – 6 Avenue S.W.
Calgary, Alberta
T2P 3E3

toll-free: 1-866-SUNCOR-1
e-mail: info@suncor.com
website: www.suncor.com

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